



FGSHS Canteen/Cafe Parent Information Sheet - Payment Options

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| Payment Options | Our canteen accepts cash, EFTPOS and student ID cards linked to a Flexischools account. Please note- we do not offer credit or account options for students or purchases via phone. The Senior café (X Block). is EFTPOS only. |
| Cash | Accepted at the Canteen only. FGSHS asks that for safety and security, students are not sent to school with large amounts of cash. The canteen is not responsible for monitoring of purchases made by students. |
| EFTPOS | EFTPOS minimum purchase is of \$2.00. In line with the school policy around mobile phone usage we cannot accept phone payment at 1st or 2nd break at either the tuckshop or the Café. Purchases may be made before school (prior to 9.05 as per the Mobile Phone policy.) Please note that canteen cannot offer "cash out". |
| Flexischools | Flexischools student ID payment system is a convenient, fast and secure payment for canteen and some other school purchases. Setting up a Flexischools account gives parents peace of mind with no need to send their child to school with cash. Students gain freedom, while parents maintain control with spending limits and dietary monitoring. As students have been issued with their 2023 school ID cards, now is the perfect time to set up an account. This can be done via this link- https://flexischools.com.au/parents If you already have a Flexischools account from another school (including primary school) the account can be transferred over by following these easy steps: - Click "Add a new student" Choose "Ferry Grove State High School" Type in the same name & choose new year level eg: Year 7 If you already have Flexischools in place there is nothing to do when you/your student receives the new card. The account carries over from year to year, however, you may need to log into the account to update their year level. More information about this great payment option can be found at https://www.flexischools.com.au |



Our Vision

Every individual discovering their passion on their pathway of learning

Our Purpose

To create an inclusive and respectful environment that fosters resilient, knowledgeable and globally connected individuals.

Our Motto

"Always Aim High".

Our Values

Respect, Learning, Community, Creativity

Our Explicit Improvement Agenda

Positive Culture, Engaged Learners, Connected Community

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| <p>Other Notes and helpful tips</p> | <p>Pre-ordering is only available under special circumstances (including food allergies) in consultation with the Canteen/Cafe Manager.</p> <p>If your student has dietary preference (eg halal, vegetarian or vegan), our friendly staff are more than happy to offer guidance as to what choices are available. Recipes and ingredients can change so those with food allergies are asked to pre-order between 8-9 am.</p> <p>If a student card is misplaced you/your student can still access their Flexischools account as long as they know their student ID number. (Hint- this number is printed on their timetable)</p> <p>Printing and other money loaded onto the card cannot be used in the canteen. Only funds from Flexischools</p> <p>Canteen P&C staff are unable to access account details other than an account balance which does not include uncleared funds.</p> <p>Funds transferred to the Flexischools card can take up to 24 hours to transfer from some financial institutions.</p> <p>Flexischools is a great option for 'emergencies' e.g., when lunches are left at home as we are unable to offer students credit.</p> <p>If your student has a "food emergency" they will need to speak with administration for support.</p> |
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